

# Quick Help and Tips



# QUICK REFERENCE GUIDE

## Two-TV DVR Satellite Receiver

### HIGH DEFINITION

Keep this guide in your main TV viewing area

Look inside for important tips to operate your satellite receiver



What should I do if I have a snowy picture (or a blue or black screen) on TV1?

Check to make sure your TV is set to the correct input. Refer to the "How to Watch TV on TV1" section in this guide for the correct channel/input setup or use the RECOVER button.



Why doesn't my PIP button seem to work?

You can only view Picture-In-Picture when in Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired.



What should I do if my remote control doesn't seem to operate my satellite receiver?

- Try pressing the SAT Mode button.
- Check to make sure you are using the correct remote (TV1 or TV2) for the desired location.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).



What would affect my satellite signal?

- Look for obstructions in front of your satellite dish such as new tree or plant growth.
- If you are still experiencing signal interruptions, contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.



What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.



What would cause programs to disappear from My Recordings?

The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.



**Tip:** To skip ahead 24 hours in the Program Guide, press the SKIP FWD button on the remote. To back up 24 hours, press the SKIP BACK button.



**Tip:** To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button on both remote controls to turn your receiver off when not in use.



**Tip:** To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.



**Tip:** Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver will return to normal operation within a few minutes.

## Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



Press and hold the RECOVER button until all mode buttons light up.



If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.



Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.



Press the SELECT button to end the procedure and return to satellite programming.

## Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

Indicates HD channels

A&E	118	Film Fast HD	9480	QVC	226
ABC Family	180	Fine Living	113	Rave HD	9470
AMC	130	Food Network	110	Research TV	9400
America's Preview Channel	221	Fox Movie Channel	133	Resort & Residence Channel	216
Angel One	262	FOX News Channel	205	RFD-TV	9409
Animal Planet	184	Fox Reality	190	Rush HD	9476
Animania HD	9474	Fox Soccer	149	SCI FI Channel	122
BBC America	135	Free Speech TV	9415	Science Channel, The	193
Beauty & Fashion Channel	225	Fuse	158	Shop at Home	224
BET	124	FX	137	ShopNBC	228
Biography Channel, The	119	G4	191	Si TV	159
Bloomberg Television	203	Galavisión	833	SOAPnet	188
Boomerang	175	Gallery HD	9472	SPEED	150
Bravo	129	GamePlay HD	9485	Spike TV	168
BYUTV	9403	Go!TV	407	Style	115
Cartoon Network	176	Golf Channel, The	401	TBN	260
CCTV-9	255	Great American Country (GAC)	167	TBS	139
CCTV-E&F	884	GSN	116	TeleFutura (East)	830
CMT	208	Hallmark Channel	135	TeleFutura (West)	831
CNBC	207	HDNet	9422	Tennis Channel	400
CNBC World	207	HDNet Movies	9423	The Movie Channel (West)	329
CNN	200	HDNews	9482	The Movie Channel xtra (West)	330
CNN Headline News	202	Healthy Living Channel	223	TLC	183
CoLours TV	9407	HGTV	112	TNT	138
Comedy Central	107	History Channel, The	120	TNT HD	9420
Court TV	204	History International	121	Toon Disney	174
C-SPAN	210	HITN	843	Travel Channel	215
C-SPAN2	212	HorseRacing TV	404	Treasure HD	9473
CSTV	152	HSN	222	Turner Classic Movies	132
Discovery Channel	182	iDrive TV	217	Turner South	437
Discovery HD Theater	9421	Independent Film Channel (IFC)	131	TVG	405
Discovery Health	189	International Music Feed	157	TV Guide Channel	102
Discovery Home	194	iShop	229	TV Land	106
Discovery Kids	179	Jewelry Television	227	TV Outlet Mall	219
Discovery Times	192	KBS World	704	Ultra HD	9478
DISH Network PPV in HD	9467	Kung Fu HD	9479	Universal HD	9427
Disney Channel (East)	172	Lifetime	108	University of California TV	9412
Disney Channel (West)	173	Lifetime Movie Network	109	University of Washington TV	9404
DN	111	Linkmedia	9410	Univision (East)	827
Documentary Channel	197	Men's Channel, The	218	Univision (West)	828
El Entertainment Television	114	Military Channel	195	USA Network	105
Encore (West)	341	Monsters HD	9481	VH1	162
Encore Action	343	MSNBC	209	VH1 Classic	163
Encore Drama	345	MTV	160	WE: Women's Entertainment	128
Encore Love	346	MTV2	161	Weather Channel, The	214
Encore Mystery	344	mun2	838	WGN	239
Encore Wam	347	NASA	213	World Cinema HD	9475
Encore Westerns	342	National Geographic Channel	186	WorldSport HD	9477
Equator HD	9471	NFL Network	154		
ESPN	140	Nickelodeon Games & Sports	177	ADDITIONAL CHANNELS	
ESPN HD	9424	Nickelodeon/Nick at Nite (East)	170	Audio Music Channels	923-981
ESPN2	144	Nickelodeon/Nick at Nite (West)	171	DISH Network Pay-Per-View	455-539
ESPN2 HD	9425	Nicktoons Network	178	Local Channels	8000-9318
ESPN Classic	143	NOGGIN The N	169	Regional Sports Networks	409-438
ESPNNEWS	142	Northern Arizona University	9411	SIRIUS Music Channels	6001-6116
ESPNL	146	Outdoor Channel, The	153	DishHD BRONZE Entertainment Package	
ESPNL4	261	Oxygen	127	DishHD SILVER Entertainment Package	
Family Room HD	9466	PAX TV	181	DishHD GOLD Entertainment Package	

1 = Available at no cost to all DISH Network customers. CCTV channels require DISH 500, DISH 1000 or SuperDISH antenna. K&S World requires SuperDISH antenna pointed at 121° orbital location and subscription to qualifying programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. 2 = DISH Network PPV requires additional fees to view. 3 = TeleFutura East is available to subscribers in the Eastern and Central time zones. 4 = TeleFutura West is available to subscribers in the Mountain and Pacific time zones. 5 = Available in Georgia, Mississippi, S. Carolina, Tennessee and sections of N. Carolina. HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel). DishHD Platinum includes DishHD GOLD package plus all four premium movie packages and NBA TV (channel 402).

## Movie Packages

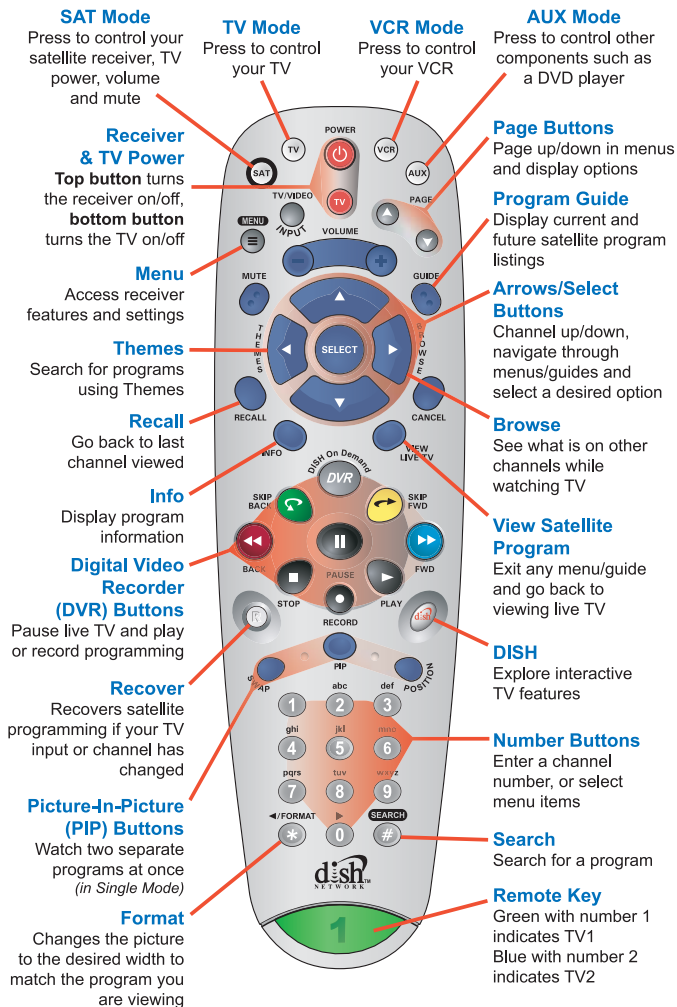
<b>HBO</b>		<b>Starz (East)</b>	350	<b>SHOWTIME UNLIMITED</b>	
HBO (East) ◀	300	Starz (West) ◀	351	FLIX	333
HBO (West) ◀	303	Starz Cinema (East) ◀	353	The Movie Channel (East) ◀	327
HBO2 (East) ◀	301	Starz Cinema (West) ◀	354	The Movie Channel xtra (East) ◀	328
HBO2 (West) ◀	304	Starz Kids & Family ◀	356	Showtime Too ◀	320
HBO Comedy ◀	307	Starz Edge ◀	352	Showtime (East) ◀	318
HBO Family ◀	305			Showtime (West) ◀	319
HBO Latino	309	<b>CINEMAX</b>		Showtime Beyond ◀	323
HBO Signature ◀	302	5StarMAX ◀	314	Showtime Extreme ◀	322
HBO HD	9456	ActionMAX ◀	313	Showtime Showcase ◀	321
		Cinemax (East) ◀	310	Sundance Channel	332
		Cinemax (West) ◀	311	Showtime HD	9460
		MoreMAX ◀	312		
<b>STARZ!</b>					
Starz InBlack	355				
Encore (East) ◀	340				

\* FREE Spanish audio feed available. Audio disponible en español.  
HD movie channels available with subscription to DishHD Platinum package. HBO movie package or Showtime movie package.  
HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel).

## Features of Your Remote Control 1

To use most of the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

**Note:** To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.



**Note:** Your remote may look slightly different than what is shown here.

### Device Codes:

TV: \_\_\_\_\_ VCR: \_\_\_\_\_ AUX: \_\_\_\_\_

My remote is programmed in Limited Mode (check box): ☐

**Tip:** Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

## Enhance Your TV Experience

Tune to DISH Network  
FYI Channel 101

dishnetwork.com

Press DISH button  
and select Service

See the  
User's Guide

## How to Watch TV on TV1 1

TV1 viewing location is identified with a green key on your remote and the green TV1 logo on the TV screen



To watch satellite TV or if you lose video:

Set TV to \_\_\_\_\_  
(Channel/Input)

Set VCR to \_\_\_\_\_  
(Channel/Input)

## Watching Your Satellite Programs

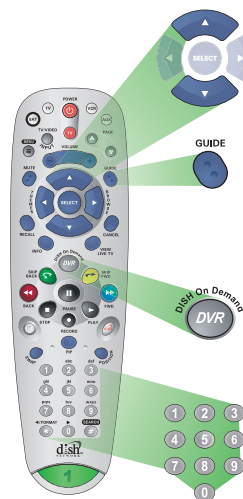
To operate your satellite receiver you must be in SAT mode by pressing the SAT Mode button



Turns the Satellite Receiver On or Off

Turns the TV On or Off

## Finding a Program to Watch



Channel Up/Down one program at a time

OR

Select a program from the Program Guide

OR

Find and play a recorded program

OR

Enter a channel number from the Channel Directory



## Program Guide Channel Color Key

- Blue - Satellite Programming
- Yellow - Digital Off-Air Programming (off-air antenna required)
- Red - Call to order this channel
- Green - Use your remote to order this channel



## Digital Video Recorder

